

Creating world-class operations



MEDICAL[®]
EXCELLENCE

 **Nolato**



Join us

Creating world-class operations

Medical Excellence is our way of creating world class operations inspired by the Nolato spirit, our strategies, quality standards and our lean processes and tools. Together, these elements create a framework for managing resources efficiently and increasing value for our customers.

Medical Excellence serves as a guide for all our employees. Through continuous improvement, teamwork, dedication, and a can-do attitude, we create world-class operations.

Our objective is to supply quality products and services on time and with minimal waste. By surpassing customer expectations, we can ensure continued excellence and a long-term competitive edge for Nolato and our customers.



Johan Iveberg
President
Medical Solutions

Medical Excellence is based on Nolato's vision:

“Nolato aims to be the customer's first choice of innovative partner in sustainable design and production.”

Sustainable development

Process design
Waste reduction
Environmental awareness

Just-in-Time

Production Management
Standard work
Production leveling
Value streams

Employees

Go to Gemba
Supporting Management
Visualization
Involvement
Training

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Customer Focus

Value added
Professionalism
Responsiveness

Safe work environment

No accidents
Ergonomics
Health and safety

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EXCELLENCE



Quality

Supplier Management
Problem solving
Validation

Continuous improvements

Improvement teams
SMED
TPM
OEE
5S

Our lean culture

Commitment
Values
Opportunities
Respect

“Before Medical Excellence, I used to accept problems and limitations. Now I see opportunities for improvements everywhere. It’s a virtuous cycle, which gets reinforced through positive results day after day.”

Michal Al-Assaf



We seek out new and better solutions

The *commitment* and *engagement* of all our colleagues improve Nolato's prerequisites for long-term success. Together, we seek out new ways of making our daily work more efficient, easy to perform, and generally more satisfying.

This approach also gives everyone a better understanding of our operations – the big picture and our individual roles within it. Medical Excellence helps us to see and focus on *opportunities* rather than limitations, and it promotes respect between colleagues.

Our Lean culture is in harmony with Nolato's basic principles:

- We are
- professional
 - well organized
 - responsible

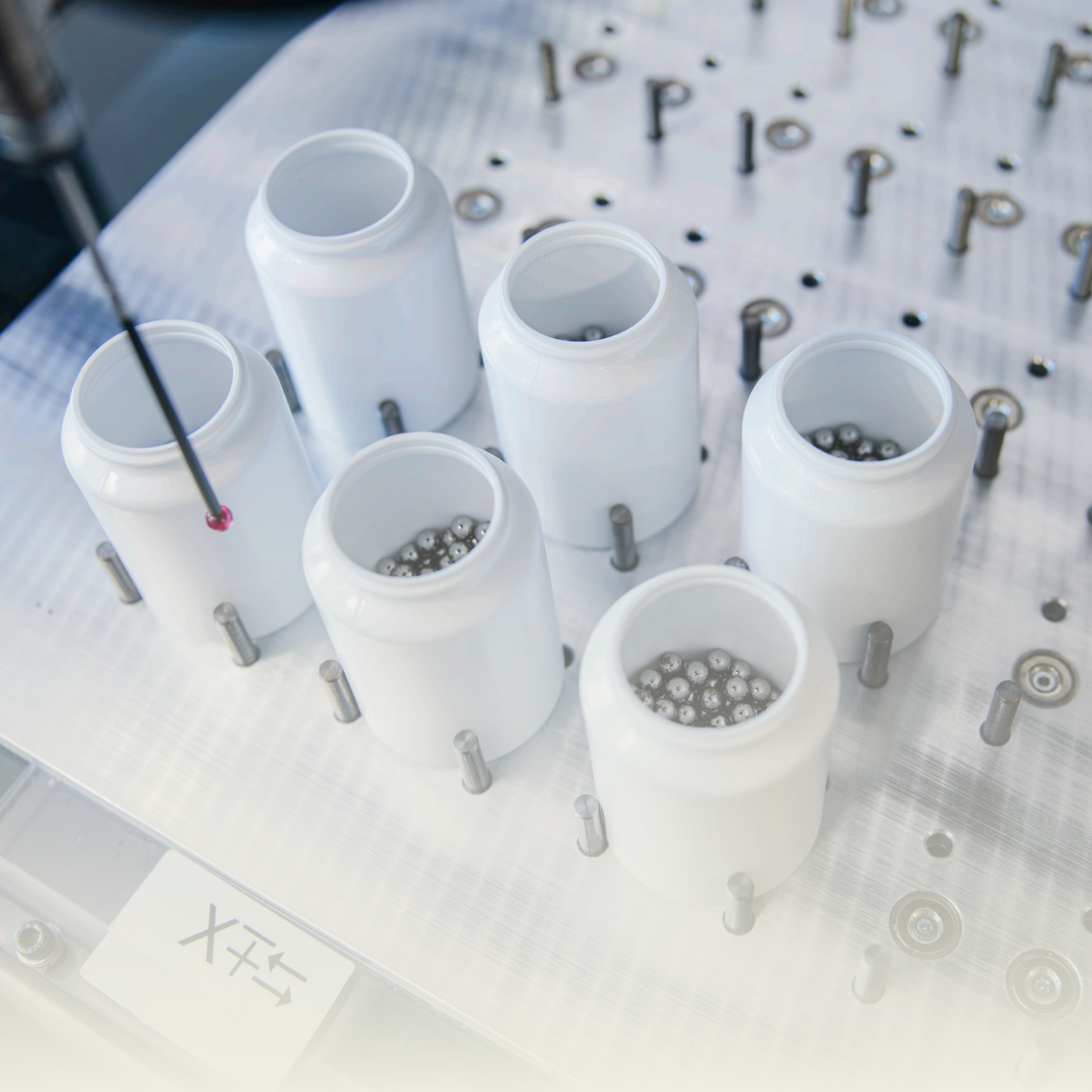
Our employees drive excellence through action

The contribution our employees make lies at the heart of our business. Their skills, capabilities, and adaptability are valuable resources in our efforts to continually improve.

We solve problems through *active* presence by going to “Gemba”— the place where value is created through workplace action. By making themselves visible and available at all times, our leadership is *supportive* of employee involvement and generates a culture of transparency, mutual confidence, teamwork, customer focus, and learning.

Through *daily management* and *visualization*, we give our employees clear-cut procedures and guidelines to support swift and effective action.





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We get better every day

Our improvement teams are at the heart of our continuous improvement work. They are the dedicated, engaged employees who drive the improvements forward. Their forward-thinking approach and spirit of cooperation – evident both *within* and *between* our improvement teams – ensure we get better every day.

Since all improvements begin with being organized, we use the 5S methodology to continuously raise our standards and increase efficiency. 5S make problems visible, helps us understand the reasons for waste, and provides a solid basis for making improvements.

We also use other Lean tools and methods as and when needed, bearing in mind that their use is always governed by the benefit. We know it's important to do things right, but it's equally important to do the right things!

As a learning organization, we adapt to the continuous changes in the world around us by continuously improving.

"It 's all about excellence
in quality – Always!"

Anne Davidsen



We support quality every step of the way

Medical Excellence promises that our production facilities and suppliers deliver the highest quality. We make sure to get it right by asking “why?”, identifying problems, finding solutions and continuous improvements. We have a risk-based approach to the control of the processes throughout our business.

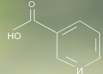
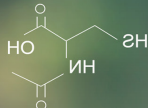
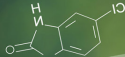
KPI's for production, service and quality assurance are monitored to secure that we operate in compliance with relevant laws, regulations, standards and other applicable requirements. *By adopting the principles within Lean and good manufacturing practice (GMP), we increase value for our clients.* Our validated processes support quality performance and enable us to get it right first time. We document and analyze relevant data to ensure our processes operate effectively. The target is to always deliver the highest possible value to our client's by making sure that we fulfill their high quality expectations in everything we do.

We believe timing is everything

Our *Just-in-Time* strategy is to have the right thing in its rightful place at the right time. Our goal is to *regulate* production by limiting unnecessary inventory, including materials and finished products, so that nothing is made ahead of demand.

We aim for *standard work* to create work processes that are repeatable, reliable and less individual dependant. This enhances stability and reduces fluctuations. And we identify the factors that provide our customers with true value and use this information to create a production flow – a *value stream* – where we focus on activities that generate value. This *levels out* the workflow, providing short processing times and small, targeted buffers.





We respect and protect the environment

As part of our commitment to Medical Excellence, we take sustainability seriously. *When designing processes*, we observe an *environmentally sound approach* by limiting CO₂-footprint and *minimizing waste*, including energy, water and non renewable resources.

Since sustainability is high on our agenda, we work proactively and systematically with all sustainability-related issues, and our production facilities shall be certified according to the environmental management system ISO 14001.

Environmentally aware employees – and the processes to support that awareness and to challenge our customers to optimize the products – are our contribution to sustainable development.

We take health, safety and wellness seriously

Medical Excellence contributes to a good working environment – including the physical, psychological, and social dimensions. We work proactively with all questions relating to the working climate, our production units are encouraged to be certified according to relevant international occupational health and safety management system.

Our systematic efforts in this area promote understanding of the fact that all accidents are preventable. Through *daily management* via the *Green Cross* and *safety inspection* we continuously improve safety in the workplace. We observe, draw conclusions and continuously take measures to reduce the risk factors – before an accident happens!

Our employees, work together with experts to establish the technical preconditions for a more ergonomic workplace. And, since health care and social activities are also valuable tools for preventing ill health, we provide support for both of these.





We want to exceed our customers' expectations

Our goal is to steadily increase value for our customers. We do this by building on our extensive experience and robust, diverse technical knowledge to offer comprehensive, cost-effective solutions that are tailored to our customers' needs.

We also work hard to minimize the "Eight Wastes" that reduce value, including overproduction, waiting time, inappropriate processing, defects, unnecessary inventory, unnecessary or excess motion, unnecessary transports and unused employee creativity.

Our customers appreciate our responsiveness, our never-ending efforts to improve customer relations, and our commitment to an open and honest dialogue. By surpassing their high expectations and demanding requirements, we ensure long-term business relationships and competitiveness for our customers. We are always professional, well organized and responsible.

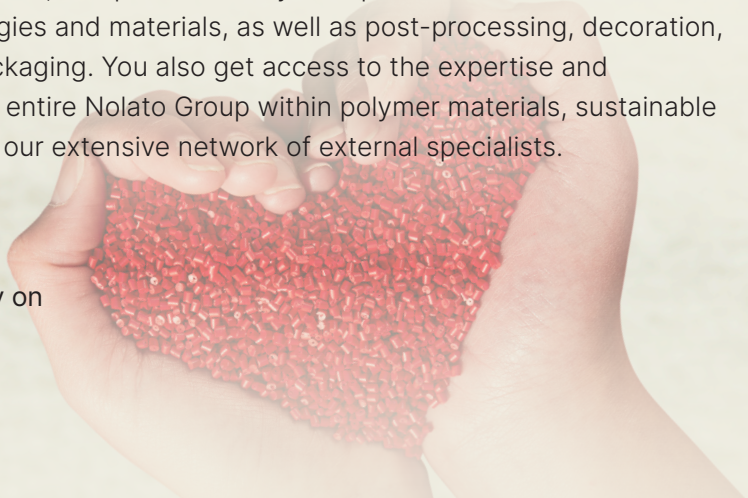
MEDICAL SOLUTIONS

Partner for life

Medical Solutions is a long-term global partner within the development and production of polymer products for market-leading medical technology and pharmaceuticals customers. Fifty years of experience in advanced medical technology operations has given us a firm foundation of cutting-edge expertise and quality awareness, which feature strongly in everything we do today.

Working in partnership with us brings direct, measurable advantages, with development support, component and system production within most polymer technologies and materials, as well as post-processing, decoration, assembly and packaging. You also get access to the expertise and experience of the entire Nolato Group within polymer materials, sustainable development and our extensive network of external specialists.

Follow our journey on
nolato.com



PROFESSIONAL – WELL ORGANIZED – RESPONSIBLE

Our extensive experience and wide-ranging expertise allow us to develop innovative and sustainable solutions with our customers.

Our business model is based on three decentralized business areas, which with their own decision-making and shared aims endeavor to achieve our vision and targets.



From concept to finished product



Ever since Nolato was founded in 1938, its operations have featured a down-to-earth combination of professionalism, ethics and environmental awareness.

Nolato is a Swedish publicly listed group with operations in Europe, Asia and North America. We develop and manufacture products in polymer materials such as plastic, silicone and TPE for leading customers within medical technology, pharmaceuticals, telecom, automotive, hygiene and other selected industrial sectors.



Don't hesitate to contact us

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